Last updated: 20/10/2025

### **Disclaimer**

Hey Auri provides educational information and insights to help parents, carers, and schools navigate the online world safely and confidently. It is **not a substitute** for professional safeguarding, legal, or psychological advice. Always consult qualified experts or authorities if you have concerns about a child's safety or wellbeing.

#### **About Us**

Hey Auri ("we," "our," "us") is owned and operated by **Auri Tech Ltd**, registered in England & Wales

Registered office: Unit 11 Holts Court, Threshers Bush, Harlow, Essex, CM17 0NS.

By using our website, app, or services ("Services"), you agree to these Terms and Conditions. Please read them carefully before using Hey Auri.

### 1. About Hey Auri

Hey Auri helps parents, carers, and schools understand the online world children are growing up in. We provide insights, guides, and educational resources about apps, games, trends, and online risks.

Our goal is to inform and support families and educators and not to replace professional safeguarding or psychological advice.

## 2. Acceptance of Terms

By accessing or using our Services, you agree to comply with these Terms. If you do not agree, please do not use our website or app.

We may update these Terms from time to time. The latest version will always be posted here, with the date shown above.

### 3. Use of Our Services

You agree to:

- Use Hey Auri only for lawful purposes.
- Not misuse, copy, or redistribute our content without permission.
- Not attempt to hack, disrupt, or reverse-engineer our systems.

We reserve the right to suspend or terminate access if we believe our platform is being misused.

#### 4. Accounts and Access

Some features may require you to create an account or subscribe.

You are responsible for keeping your login details secure and for all activity under your account.

If you believe your account has been compromised, please contact us immediately at **support@heyauri.com**.

# **5. Content and Accuracy**

We make every effort to ensure information on Hey Auri is accurate and up to date. However:

- Content is for informational and educational purposes only.
- We do not guarantee that all information will be free from errors or omissions.
- Any reliance you place on our content is at your own risk.

## 6. Intellectual Property

All content, trademarks, logos, and materials on Hey Auri are owned by **Auri Tech Ltd** or our partners.

You may view and share our content for personal or educational use, but you may not reproduce or republish it without our written consent.

### 7. Third-Party Links

Hey Auri may include links to external sites or apps.

We are not responsible for their content, policies, or practices.

You should review their own terms and privacy notices before using them.

## 8. Liability

To the fullest extent permitted by law:

- We are not liable for any indirect, incidental, or consequential losses arising from use of our Services.
- We do not guarantee uninterrupted access or that the site will be error-free or virus-free.

Nothing in these Terms excludes our liability for death, personal injury, or fraud resulting from our negligence.

## 9. Privacy

Your privacy is important to us. Please see our **Privacy Policy** for details on how we collect and use your data.

### 10. Termination

We may suspend or terminate your access to the Services if you breach these Terms or misuse the platform.

You may stop using Hey Auri at any time by closing your account or unsubscribing.

# 11. Governing Law

These Terms are governed by the laws of **England and Wales**. Any disputes will be handled in the courts of England and Wales.

### 12. Contact Us

For questions about these Terms, please contact:

**™** admin@heyauri.com

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